

ULMS Steering Committee Report to COLD

June 22, 2002 (Wenzler)

I. CSU+ Start Date

Background

17 out of 23 campus responded to the Qualtrics survey distributed by Wenzler. Four campuses indicated that they would be ready to start circulating CSU+ items on July 1, seven additional campuses will be ready on August 1, and seven on some other date.

Q2: Our campus will be ready to start circulating CSU+ books on:

Total July 1, 2020 August 1, 2020 Some other date

Total Count	16	3	7	6
Missing Count ¹	2	1	0	1

CSU San Marcos	1	0	1	0
Cal Poly SLO	1	0	0	1
Channel Islands	1	0	0	1
Chico	1	0	1	0
Dominguez Hills	1	0	1	0
East Bay	1	0	1	0
Fullerton	1	1	0	0
Humboldt State University	1	0	1	0
Los Angeles	1	0	1	0
Maritime	1	1	0	0
Monterey Bay	1	0	0	1
Northridge	1	0	1	0
Pomona	1	0	0	1
Sacramento	1	1	0	0
San Francisco	1	0	0	1

The ULMS Steering Committee strongly recommends against using CSU+ when fewer than 50% of the CSUs are participating. Because books from all campuses (even from campuses that are not currently

¹ Two respondents failed to indicate their campus on the survey. Based on the location information supplied by Qualtrics, I think that they are SJSU, which prefers to start on July 1, and Sonoma with a start date of July 15.

lending) appear as available in CSU+, users often will request books that appear to be available only to have their request immediately cancelled if few campuses are participating. Furthermore, Unity courier costs of approximately \$23,000 per month are the same regardless of how many campuses are participating.

Proposal of the Steering Committee Chair

I propose that COLD target a start date of August 1 for restarting CSU+ and Unity. COLD will encourage all CSU campuses to start filling CSU+ requests as early in August as possible to improve the systemwide experience for patrons. In addition, I propose that COLD ask the CO to use a portion of the savings on Unity services in July to replenish the supply of CSU+ bags. 150 bags are needed at an approximate cost of \$3,500.

CSU campuses that need to re-start interlibrary borrowing before August can use alternative ILL systems such as ILLIAD until CSU+ is restarted.

II. Extend CSU+ Loan Period to 16 Weeks

The Steering Committee approved a [proposal](#) by the Resource Sharing Functional Committee to extend the CSU+ loan period from 60 days to 16 weeks. Before the COVID19 crisis, patron feedback already had suggested that the CSU+ loan period was too short and the committee was considering a 16 week loan period, which has been used by many consortia including SUNY. Due to the advisability of reducing trips to the library in the current environment, there is no reason to delay the change.

The ULMS Steering Committee asks COLD to approve this policy change.

III. CSU+ Pick Up Anywhere Capability

Based on discussion with the Resource Sharing Committee, it is not currently feasible to adopt a pick-up anywhere policy where a student can pick up a CSU+ book from any CSU library regardless of their home campus.

As the ULSM Chair, I would like to ask COLD to make this a priority for future ULMS development. The current crisis demonstrates how valuable such flexibility will be.

IV. Ex Libris Contract Negotiations

John, Dave, Brandon, and Carol Xie from the CO met with Ex Libris on June 10. There will be another meeting on June 24. We are trying to negotiate a 10% price cut due to the CA budget crisis. It will be difficult. Ex Libris argued that we are exceeding the number of "named users" and bib records allowed in our current contract. Brandon has been investigating this since the June 10 meeting to prepare for the meeting on the 24th.

V. Courtesy Returns

A reminder that we are committed to courtesy returns for all CSU books and that we will provide maximum flexibility to patrons returning books FAQ here:

<https://docs.google.com/document/d/1DPdwG90ahzifNwCuChTkMRiqfSX2tXHgYvbHdiCAGKI/edit>