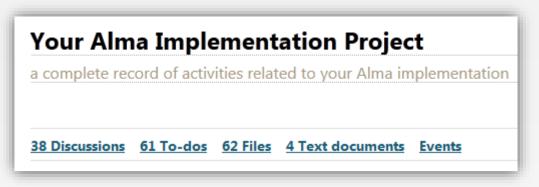




What is Basecamp?

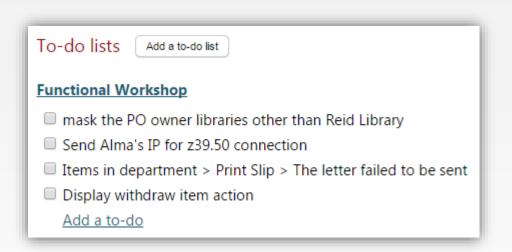


- Basecamp is a Web-based communication tool that enables people with different roles and responsibilities to communicate and work together
- Think of it as a place to share files, discuss topics, collaborate on documents, assign tasks, and check due dates
- Basecamp stores all this information securely and may be accessed at any time from anywhere

Events and To-Dos

Events = Calendar

- Project calendar
- Agenda view (list)
- Upcoming events



To-Dos

- Specific tasks identified
- Ability to add dates (automatically added to the calendar) and assignee
- Best practice: check off completed tasks during weekly calls as a group



Files and Text Documents

Files

- May be downloaded
- Drag and drop feature
- Labels may be customized

Meeting Notes (11 July 2014) Agenda

- Basecamp training
- Basecamp tour
- Review Action Items from Kickoff
- Review Project Schedule
- Only those who add a file may delete it
- Best practice: include a date in any file name

Text Documents

- Created within Basecamp
- Very simple form with limited formatting options
- Used for meeting notes, environment details, etc.

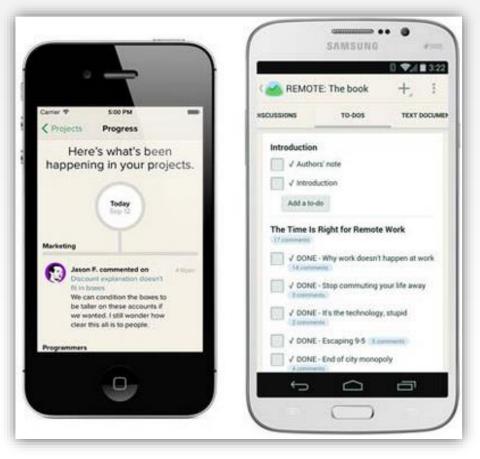
Discussions

- Option 1 create individual discussions
- Option 2 discussions are automatically created when adding a comment to any entry in Basecamp
 - To Do
 - File
 - Text Document
 - Events
- Ability to email all or selected individuals
 - Best practice: Ensure that your comment is associated with the correct topic; begin a new discussion for a new topic



Basecamp Apps

Basecamp apps are also available for the iPhone and Android





Signing Up for Basecamp



- Invites will be sent out following this meeting
- Please check your Spam/Junk folder if you do not appear to receive the invitation



Basecamp vs. Salesforce

Submit Problems and Questions to the Delivery / Migration / Support teams via Salesforce

2 Scheduling

 Initial scheduling (training, visits, other sessions) may be done between ExL project team and customer via Basecamp



Basecamp Training

Basecamp offers several videos (a few minutes long), as well as live trainings (30 mins) weekly via these links:

- <u>https://basecamp.com/help/videos/client-intro</u>
- <u>https://basecamp.com/help/videos/subscribe-to-your-calendars</u>
- <u>https://basecamp.com/help/videos/organizing-to-dos</u>
- https://basecamp.com/support#classes

