ULMS at SJSU

What it means and next steps

Steering Committee Members

Rae Ann Stahl - Project Manager

Julie Kowalewski-Ward - Circulation/ILL

Carole Correa-Morris - Technical Services

Christina Mune - Discovery

Micah Jeffries - Systems

Teresa Slobuski - Discovery

What is the ULMS?

Unified Library Management System

"It's a next generation digital platform for providing library services across the California State University"



Alma/Primo

Implementation Timeline: Now - May 2017

Initial Key Timeline Dates

Fall 2015 - CSU Project Governance Defined

Dec 2015 - Test Migration for 3 Vanguard Campuses

Jan - Mar 2016 - Test Environment Available

Apr - Jun 2016 - Test Data Load for all Campuses

<u>Implementation Team</u>

Brandon Dudley Chancellor's Office
David Walker Chancellor's Office
Alice Kawakami Chancellor's Office

Rae Ann Stahl San Jose
Patrick Newell Fresno

Technical Services

Steve Savage

Stacy Magedanz
Carole Correa-Morris
Kayla Whitehead
Chris Ashley
Annie Hor
Luiz Mendes
San Bernardino
San Jose
Chico
San Marcos
Stanislaus
Northridge

San Diego

Access Services & Resource Sharing

Christine Evans Fresno
Julie Kowalewski-Ward San Jose
Steve Espinoza San Marcos
Aleta Asbury San Francisco
Stacy Caron Fullerton
Troy Compton San Diego
Matthew Prutsman Los Angeles

CSU Working Group Leads

<u>Discovery</u>

Christina MuneSan JoseBrett BodemerSLOAdam MannSan FranciscoMike DeMarsFullertonMargot HansenMaritimeElizabeth AltmanNorthridge

Systems

Renaldo Gjoshe

Micah Jeffries
Ian Chan
Latha Ramnath
Brian Moore
Suzanna Conrad
Lauren Magnuson

Fresno
San Jose
San Marcos
Fullerton
San Diego
Pomona
Northridge

Analytics

Lisa Bartle San Bernardino
Jeannie Graham Chico
Carol Perruso Long Beach
Stephanie Alexander John Brandt Stanislaus
Nikki DeMoville SLO

Campus Project Managers

ULMS Project Governance

Chancellor's Office Support

Funding for Implementation Costs

Governance and Implementation Team

☐ Brandon Dudley, *ULMS Project Manager*

New Positions

- Library Workflow Processes Manager
- □ Library Data Migration Manager

Benefits of the ULMS

- More efficiencies and collaboration among CSUs
- Consortium-wide functionality
- Improved analytics and data access
- One search tool across all resources
- Less fragmented systems and approaches
- Cost savings

Migration Methodology

Single Cohort

San Jose State University along with the other 22 CSU campuses will migrate to ExLibris at the same time.

- ☐ All CSU's benefit from time and experience with the system
- ☐ Almost a year to experiment with the system before go-live date
- ☐ This is ExLibris' preferred method for migrating large consortia

Data Management

Decide what data to migrate

Assess older or expired records to determine the value of migrating such data.

Data Clean Up

Clean up and/or remove data records and codes (patron, invoice, bibliographic, etc) that are incomplete, obsolete or do not conform to industry standards.

Workflows

Define current workflows

Revamp, retire or adopt new workflows to better manage data.

What is Going Away?

Going Away	Replaced By
Sierra (Cataloging, Acquisitions, Serials, ERM, Circulation, Course Reserves)	Alma
Online Catalog/Encore	Primo
Decision Center/Statistics	Alma
SFX (GetText Link Resolver)	Alma Link Resolver
Link+ (TBD)	Alma Resource Sharing or ILLiad

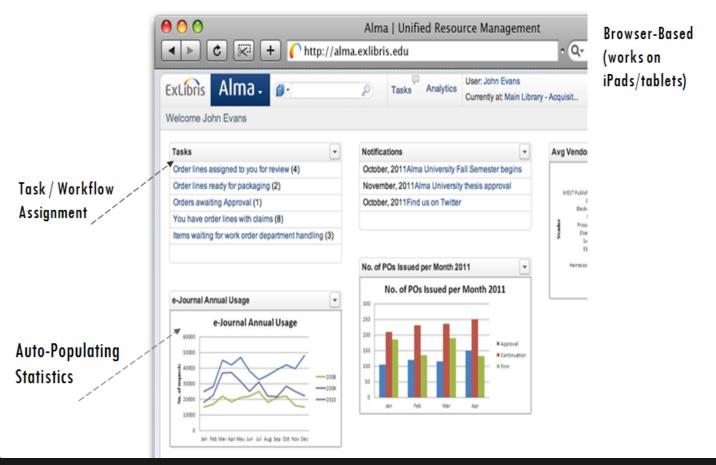
What Isn't Going Away?

☐ ILLiad (Inter-Library Loan Software)

EZProxy (Off-campus authentication system)

ContentDM (Digital Library/Archives)

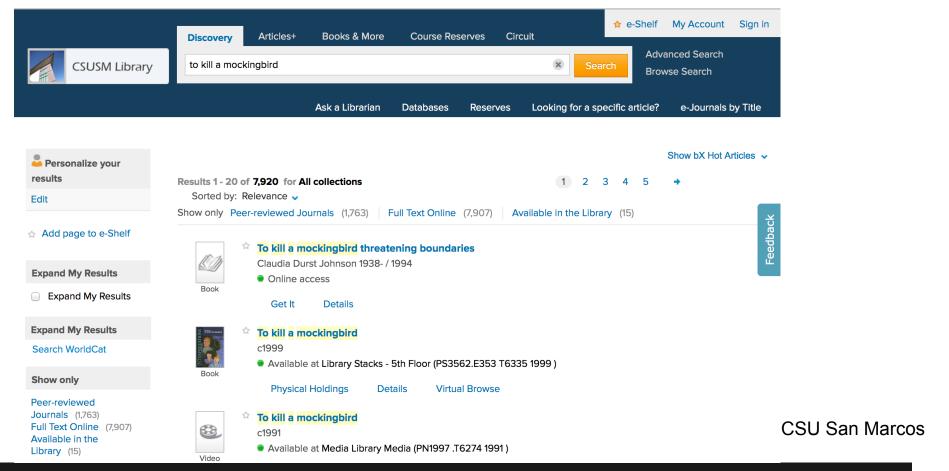
Digital Commons (ScholarWorks)



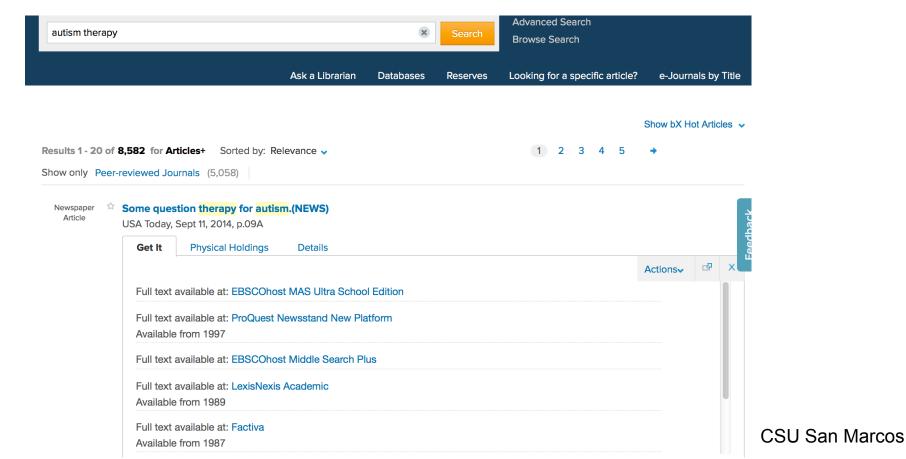
What Does Alma Look Like?

How is Alma's Software updated?

- Monthly
- No downtime
- Release notes sent over listservs and posted on Ex Libris document center
- ELUNA (ExLibris Users of North America) enhancement process



What Does Primo Look Like?



What Does Primo Look Like?

Primo Interface

- Highly customizable at the local level
- Allows greater 3rd party integration (LibGuides, etc.)
- Will be responsive by 2016, sneak-peek late 2015.
- No OPAC or "Classic Catalog"

How will I be trained?

Online and in-person training by Ex Libris

- Online training via ExLibris-created Moodle courses (starting in October 2015 and available on-demand)
- In-person regional training summer 2016, likely for those doing system configuration, such as coordinators and supervisors
- Additional training in 2017 TBD

Monthly Q&A sessions with CSU Implementation Team

How will things change?

- More opportunity for collaboration with other CSU staff
- More time devoted to training and implementation of the new system
- Opportunity to fix workarounds and solve old problems

- ☐ Go into the process with eyes wide open
- ORBIS CASCADE ALLIANCE
- Data clean-up pre-migration is important
- □ Alma is not Sierra. Willingness to adapt current workflows leads to a happier Alma experience
- ☐ ExLibris provides responsive support during the entire process
- Alma is still evolving and maturing

Advice from Orbis Cascade

ULMS Project Website

ULMS Project Website

- http://ulms.calstate.edu/
- Will include video of monthly Q&A if you can't attend
- All documentation related to the project, past a present



Resources

Ex Libris Documentation

- → http://www.customercenter.exlibrisgroup.com/
- ☐ Username: 01CALS
- Password: 2253

ALMA Classes online

http://discoveralma.com/classes.html

ELUNA

http://el-una.org/

Listservs

- □ Alma: https://listserv.nd.edu/cgi-bin/wa?SUBED1=alma-l&A=1
- □ Primo: http://listserv.nd.edu/cgi-bin/wa?A0=PRIMO-DISCUSS-L

Next Steps

- Leads meeting Sept 10th, kicking off the working groups
- Steering Committee will contact stakeholders and experts for the various implementation areas as needed
- Join listservs if interested in updates:
 - Access Services & Resource Sharing join-ulms-access@lists. calstate.edu
 - ☐ Analytics and Reporting join-ulms-analytics@lists.calstate.edu
 - ☐ Discovery join-ulms-discovery@lists.calstate.edu
 - Systems and Development join-ulms-systems@lists.calstate.edu
 - ☐ Technical Services join-ulms-techservices@lists.calstate.edu

SJPL

To Be Determined