The California State University

STIM Meeting Notes
September 10, 2020
3:00 to 4:00, via zoom

Attendees:		
Stephanie Sterling Brasley, Dominguez Hills, Chair	Gabriel Gardner, Long Beach	Christina Mune, San Jose
Jonathan Smith, Sonoma	Heather Cribbs, Bakersfield	Erik Beck, Sacramento
Keven Jeffery, San Diego	Mike DeMars, Fullerton	Alicia Virtue, Channel Islands Vice-Chair, Chair-Elect
David Walker, Chancellor's Office		

Welcome and Introductions
Stephanie welcomed new and returning members of the committee.

System Wide LMS: Gabriel shared two reports regarding LMS adoption recommendations (Fullerton and Sonoma). The Information Technology Advisory Committee (ITAC) is discussing an initiative to pursue a single LMS for CSU campuses. This has also been raised at the statewide Academic Senate (ASCSU). COLD should remain aware of this and discuss how a new LMS could be tied into Alma and Primo.
  ➢ **Action Item:** Stephanie offered to raise this development with COLD Exec for awareness and potential role for COLD to consider (e.g. perhaps a COLD resolution in support of one system wide LMS).

STIM: Agenda, Charge & Scope for This and Subsequent Years

A brainstorming session was held to gather ideas and suggestions for setting an agenda, charge and scope for the committee for this year and subsequent years.

STIM Role and Charge
The question of whether there is a wish to re-examine the STIM role and charge was raised.
  • Do we need to broaden scope of STIM?
  • Should STIM also include looking at use of library space and design?
  • Provide systems support for ULMS?

Some possible areas to consider included the following:
  • Consortial purchase of Leganto and other desired tools and resources that are too costly for several CSUs to obtain

  • Information sharing from those CSU campuses that have additional and high cost resources to help all understand their strengths, pitfalls, applications, etc.

  • Deepening understanding of and aligning with CSU Wide technology goals

  • Remote learning technology and practices that support accessing library services, including:

      • What are CSU IT departments doing, what could have synergies for library services?
          o Use of Service Now for reference appointments as an example
      • Laptops, lockers, contactless distribution practices
          o Different CSUs in different stages of locker installation and knowledge sharing

- - Role for STIM to assist with communication so don't have to recreate the wheel. Locker Slack Channel exists

- Accessibility concerns, remediation challenges
- Copyright and Fair Use concerns – Is this a ScholComm matter?
- Copyright and Course Reserves concerns– Is this a ScholComm matter?
- Who has purview over Fair Use and copyright guidelines (COLD or CO?)
- Chatbot options for after-hours/ missed chats (For non-consortium libraries)
- Tools for virtual chat and real-time virtual reference; awareness of Springshare chat consortium
- Explore ways to share tips, techniques, activities, lessons learned to leverage every university's efforts

Is there a role for STIM to assist with the coordination and sharing of communication about tools, services and systems that many CSU libraries are using so as to leverage best practices and knowledge?

STIM Surveys
The question of how best to use the information collected from last year's surveys was discussed. One suggestion was to clean up the spreadsheets of gathered data and make them available for public review, with a brief statement to convey the purpose and potential uses of this data and information.

Virtual Event
 The possibility of developing and operating a Summer 2021 get together for libraries was raised.

Next meeting
Jonathan Smith will provide review of the Cal State Tech Conference that he attended (virtually) this summer.

The meeting adjourned at 4:06pm.